

Principles of Partnership

Healthcare is a partnership between healthcare providers, patients and families.

Principles or rules for successful partnerships:

- **Have a common purpose**
 - Agree on a shared, common goal that is patient-centered
 - Have a shared understanding of peoples' roles and responsibilities
 - Work together to do what is best for the patient based on their health and current life situation
- **Be open, honest and accountable**
 - Be open, honest and accountable for care services provided and actions taken by all people involved
 - Share information in a timely way
- **Be respectful**
 - Show respect for all partners all the time
- **Have choices**
 - Involve partners in making informed decisions about care
- **State concerns without fear of penalty**
 - Be fair and objective in responding to concerns

To learn more about the principles of partnership in patient safety and about resources and tips, go to www.safetoask.ca and www.mips.ca