



MANITOBA INSTITUTE
FOR PATIENT SAFETY

Leading Practices Webinar Series

January 27, 2021

1:00 – 2:00 P.M. (CST)

Register at

mips.ca/news---events.html

Topic: Patient & Family Engagement

Learning outcomes include:

- Review tools and resources to support development of a patient engagement plan
- Assess patient engagement opportunities and strategies to apply to one's local experience
- Identify one actional activity learned

PRESENTERS



Ioana Popescu

Ioana, a Senior Program Manager with the Canadian Patient Safety Institute (CPSI), leads programs with a focus on patient engagement as a global expert. She is especially proud of the evolution and impact of Patients for Patient Safety (PFPS) Canada, the patient-led program of CPSI and the Canadian arm of the WHO PFPS program.



Tracy Thiele

Tracy, a Registered Psychiatric Nurse, is the Manager of Nursing Initiatives at the Winnipeg Regional Health Authority. She works with all disciplines, sites, and programs by supporting and leading regional initiatives such as Scope of Practice, Collaborative Care, and Models of Care.



Paula Orecklin

Paula is a Patient and Family Advisory Committee member of the Winnipeg Regional Health Authority, and a member of the Patient and Community Advisory Committee of the Canadian Agency for Drugs and Technologies in Health. She is a disability advocate and Rick Hansen Foundation Ambassador.

Engaging patients and families is at the foundation of safe care. It shapes all aspects of healthcare delivery, including facility design, programs, policies, and staff-patient/family interaction.